



## **Terms and Conditions of Sale**

A valid Ticket entitles the holder to attend the Event on the relevant date and at the relevant times as stated on the Ticket.

Only valid tickets holders will be permitted admission to our events.

All Shore Leave events (indoor or outdoor) will proceed in all weather conditions. Guests accept the risk that weather they consider unsatisfactory for outdoor events may occur and acknowledge that tickets will not be refunded. Only in the event of extreme and unsafe weather will a decision be made by Organiser to cancel an event.

The Organiser reserves the right to refuse admission to any Ticket holder and may on occasion conduct security searches to ensure the safety of visitors. The Organiser shall be entitled to remove anyone from the venue who is under the influence of drugs or excessive alcohol or who, in the reasonable opinion of the Organiser, is conducting themselves in a manner inappropriate to their continued attendance. There shall be no admittance without a valid Ticket

It is the Ticket holder's responsibility to check their Tickets, as mistakes cannot always be rectified, and the Organisers shall not be responsible for any lost or stolen Tickets.

Organiser reserve the right to vary performing artists, chefs, talent and the advertised program should circumstances require it to do so. Ticket holders will not be entitled to a refund unless the event is cancelled or rescheduled.

Organiser reserve the right to cancel or change event dates, time, logistics, line up and venue as required. Alternative dates, venues and times may be issued to ticket holders at the discretion and decision of the Organiser.

The final event is subject to all relevant and appropriate event approvals

If a ticketed event is cancelled or postponed, guests may be transferred to the alternate date or request refund of the ticket price. The ticket amount will be refunded to the card used to purchase the ticket.

In the event of a cancellation or postponement, Organiser will not be liable for any expenses, costs, loss or damage, whether direct or consequential, that may be incurred as a result of cancelled accommodation, transfers, hire charges or by any other circumstances or matters. You may also wish to consider taking out a relevant insurance policy to cover for any losses in the event of cancellation, rescheduling or relocation.

Conditions from time to time including any measures / requirements regarding access and use of event site relating to protections / safeguarding of covid-19 measure, as required by relevant authorities, or deemed reasonably necessary by organisers.

Updated 31<sup>st</sup> January 2022

On entry, you agree to accept and abide by any venue rules of venue where the Event takes place (and any other regulations provided on entry to the venue).

Proof of age is required for 18+ events. Please ensure that you have photo ID with you in case you are asked. Failure to provide such ID may result in you being asked to stop consuming and purchasing alcohol and/or leave the Event.

If a ticket holder misses or is late to an event, they will not be entitled to a refund for their ticket.

### **COVID Policy**

You should not attend an event during Shore Leave if you:

- Have tested positive for COVID-19 or are waiting on COVID-19 test results
- You are required to self-isolate or quarantine
- You have COVID-19 symptoms. [Click here](#) for more info on symptoms.

If any of the above apply, you are responsible for contacting Shore Leave as soon as possible by emailing [hello@shoreleave.com.au](mailto:hello@shoreleave.com.au) to notify us prior to the event of the above circumstances.

All events will adhere to the guidelines set out by the State Government, head to [www.wa.gov.au/government/covid-19-coronavirus](http://www.wa.gov.au/government/covid-19-coronavirus) for the most up-to-date information and regulations

Proof of vaccination will be required to enter any of our ticketed events, unless you are [medically exempt](#)

Acceptable forms of proof can be found here [COVID-19 Coronavirus: What proof of COVID-19 vaccinations can I use? \(www.wa.gov.au\)](#)

If any events during Shore Leave need to be cancelled or postponed due to COVID-19 a full refund will be given to all attendees. If the event is postponed, we encourage ticket holders to retain their tickets for the revised date.

A refund **will not** be issued based on the following circumstances:

- The ticket holder is well and does not wish to attend an event due to fears of exposure to COVID-19; or
- The ticket holder is unwell and does not attend an event (other than due to COVID-19 illness or symptoms); or
- The ticket holder attends an event and subsequently leaves part way through due to feeling unwell.
- The ticket holder is traveling from another state or territory where border/quarantine requirements have changed 60 days prior to the event, please ensure you keep this in mind when considering to purchase a ticket from interstate.
- If you are unable to provide proof of vaccination and are unable to enter an event

We reserve the right to amend these terms and conditions from time to time, where we consider it reasonable and necessary to do so

Please contact [hello@shoreleave.com.au](mailto:hello@shoreleave.com.au) for any further queries