



Terms and Conditions of Sale

A valid Ticket entitles the holder to attend the Event on the relevant date and at the relevant times as stated on the Ticket.

Only valid tickets holders will be permitted admission to our events.

Tickets are sold on the condition that purchasers are not entitled to a refund or exchange of their ticket in any circumstances

All Shore Leave events (indoor or outdoor) will proceed in all weather conditions. Guests accept the risk that weather they consider unsatisfactory for outdoor events may occur and acknowledge that tickets will not be refunded. Only in the event of extreme and unsafe weather will a decision be made by Organiser to cancel an event.

The Organiser reserves the right to refuse admission to any Ticket holder and may on occasion conduct security searches to ensure the safety of visitors. The Organiser shall be entitled to remove anyone from the venue who is under the influence of drugs or excessive alcohol or who, in the reasonable opinion of the Organiser, is conducting themselves in a manner inappropriate to their continued attendance. There shall be no admittance without a valid Ticket

It is the Ticket holder's responsibility to check their Tickets, as mistakes cannot always be rectified, and the Organisers shall not be responsible for any lost or stolen Tickets.

Organiser reserve the right to vary performing artists, chefs, talent and the advertised program should circumstances require it to do so. Ticket holders will not be entitled to a refund unless the event is cancelled or rescheduled.

Organiser reserve the right to cancel or change event dates, time, logistics, line up and venue as required. Alternative dates, venues and times may be issued to ticket holders at the discretion and decision of the Organiser.

The final event is subject to all relevant and appropriate event approvals

If a ticketed event is cancelled or postponed, guests may be transferred to the alternate date or request refund of the ticket price. The ticket amount will be refunded to the card used to purchase the ticket.

We reserve the right to refuse access to aircraft by persons in accordance with various Civil Aviation Safety Authority regulations, orders and requirements of the Civil Aviation Act. Shore Leave reserves the right to refuse carriage of passengers that are drunk/disorderly, appear drunk/disorderly, are abusive to staff members and/or if staff deem them to be unfit for travel and/or pose a risk to flight safety.

In accordance with CASA regulations, we reserve the right to cancel flights without notice due to/but not limited to inclement weather conditions or other force majeure of nature,

Updated 7th August 2023

technical reason or any other factors over which Shore Leave has no control or where the safety of passengers or the crew from aircraft can reasonably be assessed to be in danger.

We do not assume any responsibility for costs incurred by customers due to cancellation, redirection, delays and/or changes to flight.

We reserve the right to cancel a booking if an aircraft becomes unserviceable/unavailable before or during a flight and/or if an unforeseen crew change prevents the flight from being carried out.

In the event of a cancellation or postponement, Organiser will not be liable for any expenses, costs, loss or damage, whether direct or consequential, that may be incurred as a result of cancelled accommodation, transfers, hire charges or by any other circumstances or matters. You may also wish to consider taking out a relevant insurance policy to cover for any losses in the event of cancellation, rescheduling or relocation.

On entry, you agree to accept and abide by any venue rules of venue where the Event takes place (and any other regulations provided on entry to the venue).

Proof of age is required for 18+ events. Please ensure that you have photo ID with you in case you are asked. Failure to provide such ID may result in you being asked to stop consuming and purchasing alcohol and/or leave the Event.

If a ticket holder misses or is late to an event, they will not be entitled to a refund for their ticket.

In the event that you are unable to attend your event due to any COVID-19 related reason, including but not limited to illness, insufficient proof of vaccination status, waiting on COVID-19 test results, being in contact with a person suspected of having contracted COVID-19, or receiving direction to quarantine or self-isolate we are not required to provide a refund or exchange of tickets, vouchers, or gift certificates.

Ticket holders can resell your tickets if unable to attend, details of the purchaser should be emailed to hello@shoreleave.com.au

By purchasing a ticket you agree to adhere to all guidelines as set out by the State Government, head to www.wa.gov.au/government/covid-19-coronavirus for the most up-to-date information and regulations

We reserve the right to amend these terms and conditions from time to time, where we consider it reasonable and necessary to do so

Please contact hello@shoreleave.com.au for any further queries