



Abrolhos Long Table Lunch & Paddock to Plate

1. Ticketing

- a) A valid ticket entitles the holder only to attend the Shore Leave Festival on the relevant date and time.
- b) Only valid ticket holders will be permitted entry.
- c) It is the ticket holder's responsibility to check their tickets, as mistakes cannot always be rectified.

2. Event Attendance and Regulations

- a) The Shore Leave Festival Management reserves the right to refuse admission or remove attendees for inappropriate behaviour, intoxication and / or safety concerns.
- b) Admittance without a valid ticket is not allowed.
- c) Proof of age is required for 18+ events, and failure to provide photo ID may result in removal or restriction.
- d) Guests must adhere to venue rules and any additional regulations provided upon entry.

3. Event Changes and Cancellations

- a) If a ticketed event is cancelled or postponed by Shore Leave Management, guests may be transferred to the alternate date / location or request refund of the ticket price. The ticket amount will be refunded to the card used to purchase the ticket.
- b) Events will proceed in all weather conditions unless deemed extreme and unsafe by the Shore Leave Festival Management
- c) No refunds will be issued for any reason, including no-show bookings, once a dining experience is purchased for Shore Leave.
- d) If a ticket holder misses or is late to an event, they are not entitled to a refund.
- e) Ticket holders can resell tickets, with the purchaser's details emailed to hello@shoreleave.com.au
- f) Shore Leave Festival Management reserve the right to vary performing artists, chefs, talent and the advertised program should circumstances require it to do

so. Ticket holders will not be entitled to a refund unless the event is cancelled or rescheduled.

- g) Shore Leave Festival Management can cancel or reschedule events, with alternative arrangements and locations
- h) Cancellations or postponements will not result in liability for additional expenses, such as accommodation or travel.
- i) Personal Insurance is recommended to cover ticket losses due to cancellation
- j) In accordance with CASA regulations, they reserve the right to cancel flights without notice due to/but not limited to inclement weather conditions or other force majeure of nature, technical reason or any other factors over which Shore Leave has no control or where the safety of passengers or the crew from aircraft can reasonably be assessed to be in danger.

4. Travel

- a) Shore Leave Festival Management reserves the right to refuse access to any transport arrangements for passengers deemed unfit or unsafe for travel.
- b) Transport (flights/ coaches) may be cancelled without notice due to weather, technical issues, or other safety concerns.
- c) Shore Leave Festival Management does not assume responsibility for costs incurred due to flight cancellations, delays, or changes.
- d) In the event of an aircraft becoming unavailable, bookings may be cancelled.
- e) Shore Leave Festival Management reserve the right to refuse access to aircraft by persons in accordance with various Civil Aviation Safety Authority regulations, orders and requirements of the Civil Aviation Act. Shore Leave reserves the right to refuse carriage of passengers that are drunk/disorderly, appear drunk/disorderly, are abusive to staff members and/or if staff deem them to be unfit for travel and/or pose a risk to flight safety.

5. Amendments and Queries

- a) The terms and conditions may be amended where deemed reasonable and necessary.
- b) Queries can be directed to hello@shoreleave.com.au